

Procedure for Recognition of Sample Collection Centre/ Facility declared by Medical Laboratories (CABs)

ISSUE NO.: 01 AMENDMENT NO.: 01

ISSUE DATE: 20-Jun-2018 AMENDMENT DATE: 24-Jan-2024

AMENDMENT SHEET

SI.	Amd. No.	Page No.	Clause No.	Date of Amendment	Amendment	Reasons	Signature QA Team	
1.	01	03, 04, 05, 06 & 07		23.01.2024	As highlighted	Internal review	-Sd/-	-Sd/-
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1. PROCEDURE

NABL recognizes sample collection centres/ facility (ies) declared by its associated medical CABs. Assessment process of SCFs shall be an ongoing activity for the entire accreditation cycle. Each declared sample collection centre/ facility (SCF) of a medical CAB can be assessed in its accreditation cycle, to the extent possible.

SCFs of applicant CABs

SCFs shall be assessed on sample basis (at least 5%) initially on or before the schedule of initial or renewal assessment and decision shall be taken for all declared SCFs with the assessment report of CAB declaring these SCFs. All declared SCFs shall be considered recognised SCFs of CAB based on the assessment report of the assessed SCFs.

(Refer Flow-diagram).

SCFs of accredited CABs

All declared SCFs not assessed during initial assessment or reassessment can be assessed in subsequent months of accreditation cycle to the extent possible. At all time, the SCFs shall maintain compliance to requirements of NABL and recognition of SCFs is co-terminus with the accreditation cycle of CAB. (Refer Flow-diagram).

Digitalisation of Process

Mobile & Web based Applications has been developed to ease the application process, assessment process, corrective action, and recognition. These applications have provision for CABs to upload details of sample collection centres/facilities for which recognition is to be done, provision for assessor to conduct assessment and for NABL users to assign assessors to these SCFs and review the assessment report. The mobile application will facilitate field assessment, marking location of assessors and laboratories/SCFs. Further, it will involve geo-tagging of sample collection centres/facilities which will help the CAB user/ patients to find these facilities to get quality services. The web-based application can be accessed from NABL website.

Web based Application: Key features

- Manage laboratory, Sample collection centre/facility details and Assessor Data.
- Map based and Dashboard based view of data of laboratories
- Review of Assessment data of sample collection centres.
- Upload corrective actions and follow-up action to close the non-conformities, if any.
- User Management to provide access to different modules.

Mobile application for on-site assessment of collection centres: Key features

- Facility for Collection centre and Assessors to update their profile and mark their location.
- Questionnaire-based Assessment of collection centres along with pictorial evidence.
- Provision to raise non-compliances.

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Recognition of Sample Collection Centre/ Facility

NABL shall issue an annexure along with the accreditation certificate of the CAB containing 'Recognised sample collection centres/ facilities' with the following details –

ID of Sample Collection Centre/ Facility	•	Address of Sample Collection Centre/ Facility

Based on this annexure, the accredited medical CAB may issue certificate of recognition to its declared SCFs as stated follows –



CERTIFICATE OF RECOGNITION

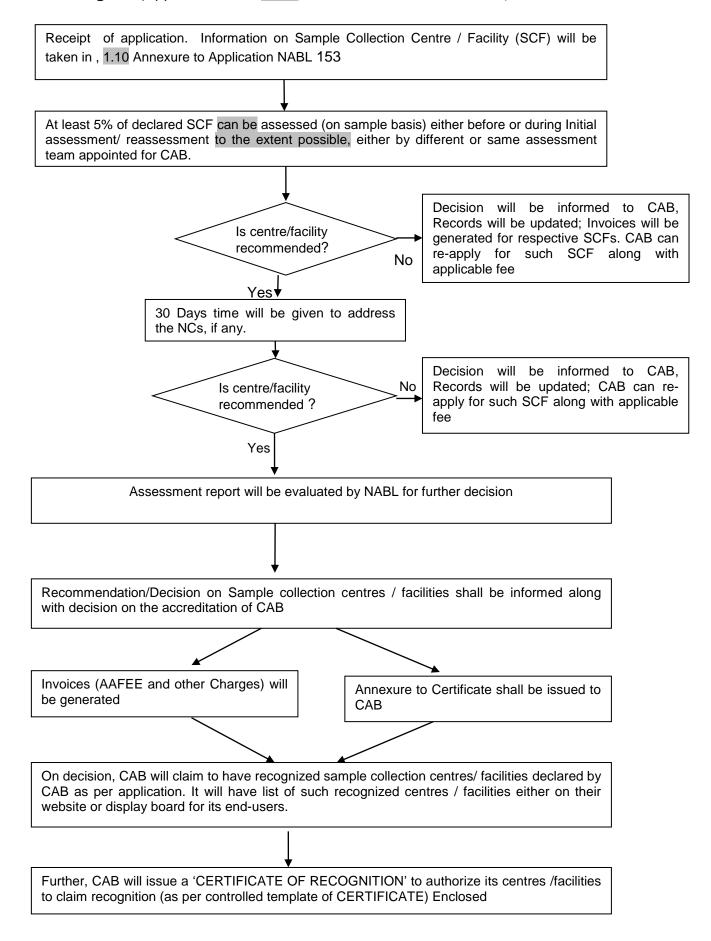
<u>ABC SCF, ADDRESS</u> is a recognized Sample Collection centre/ Facility of <u>XYZ laboratory</u> with certificate no. <u>MC-XXXX and validity (Issue date 00/00/0000 - Valid date 00/00/0000)</u> and is authorized to collect, prepare, handle, transport patient sample collected for this laboratory

Name and Signature (Signature of Laboratory Director)

Date

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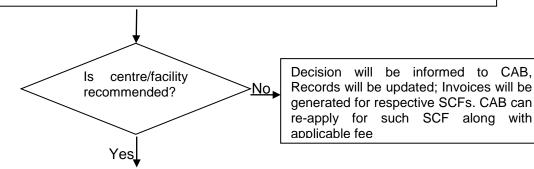
2. Flow-diagram (Applicant CABs-Initial Assessment/ Reassessment)



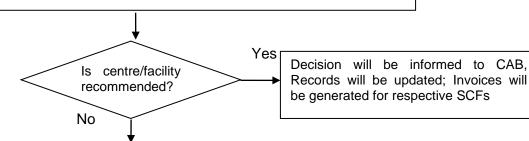
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3. Flow-diagram (Accredited CABs)

Rest of centres / facilities shall be assessed according to due activities or otherwise. Each declared sample collection centre/ facility (SCF) of a medical CAB can be assessed once in its accreditation cycle, to the extent possible.



30 Days time will be given to address the NCs, if any. Assessment report will be evaluated by NABL for further decision



Decision shall be informed & concerned centre/facility will be Derecognised and delisted. Updated list of recognised SCFs to be issued to the laboratory.

CAB will stop all claims related to concerned SCF; de-list the concerned centre/facility. However CAB can re-apply for its SCF along with applicable fee.

CAB will ask concerned centre/facility to remove certificate of recognition from all places, to avoid inadvertent claim by its centre, till its re-enrolment and reassessment.

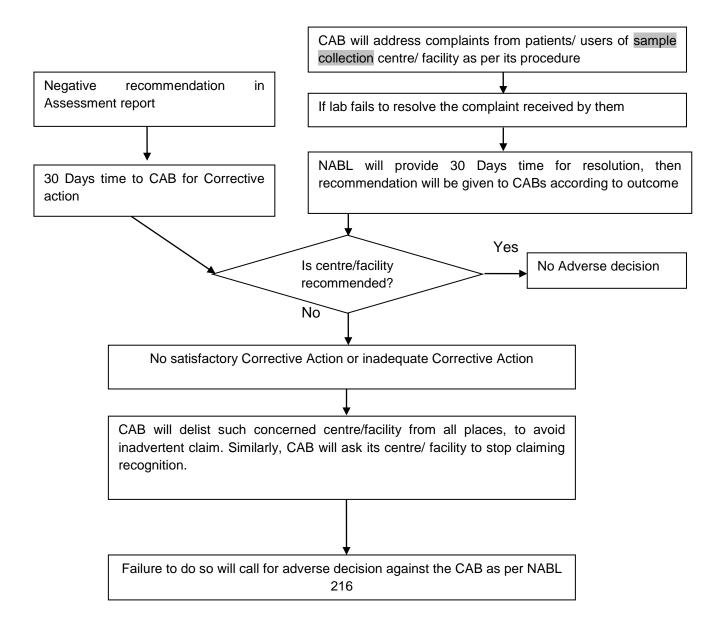
If CAB continues to claim or fails to stop claim of recognition by centre, adverse decision will be initiated against the CAB

Adverse decision shall be taken against the laboratory as per NABL 216

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4. Adverse decision

When lab is not able to close the issues of complaints pertaining to SCFs and not taking corrective action on the NCs after initial recognition, the CAB shall stop claim of NABL recognition or use of NABL symbol for concerned SCFs and return its original annexure. NABL shall issue revised annexure to the medical CAB for other SCFs. Lab shall de-list such concerned centre/ facility from all places, to avoid inadvertent claim. Similarly, lab will ask its centre/ facility to stop claiming recognition.



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National Accreditation Board for Testing and Calibration Laboratories (NABL)

NABL House

Plot No. 45, Sector 44, Gurugram -122002, Haryana Tel. no.: 91-124-4679700 (30 lines)

Fax: 91-124-4679799 Website: www.nabl-india.org